

**BEFORE THE VIDYUT OMBUDSMAN**

**::Present::**

**C.Ramakrishna**

Date: 28-03-2014

Appeal No.75 of 2013

Between

Smt.J.Kavitha & Others,  
RC Thanda, Chityal - Village,  
Thorrur Mandal, Warangal - Dist.

**... Appellants**

**And**

1. The Assistant Engineer, Operation, Rural, Thorrur.
2. The Assistant Divisional Engineer, Operation, Thorrur.
3. The Divisional Engineer, Operation, Mahabubabad.

**... Respondents**

The above appeal filed on 17-06-2013 has come up for final hearing before the Vidyut Ombudsman on 22-03-2014 at Warangal. The authorised representative of the appellant as well as the respondents were present. Having considered the appeal, the written and oral submissions made by the appellant and the respondents, the Vidyut Ombudsman passed the following:

**AWARD**

2. The appeal arose out of the grievance of the appellants that they had applied for a 25 kVA transformer and the same was already sanctioned but that the respondent officers have not drawn the same and erected it due to which they are suffering from severe low voltage

problem and their agricultural motors are getting burnt.

3. On 17-06-2013, the appellants filed the appeal saying that they have 3 agricultural connections under LT category V; that they had applied for sanction of a 25 kVA transformer and that the same was already sanctioned; that they were paying their CC bills regularly; that the sanctioned transformer material was not drawn till date; that they are suffering from low voltage problem because of which their agricultural motors are getting frequently burnt; that they had requested the respondent AE as well as other respondent officers for drawal of the DTr and erection of the same; that as their desperate pleas remained without being attended to, they have approached the CGRF, APNPDCL, Warangal; that in spite of favourable orders from the CGRF as there was no response from the respondent officers, they are approaching the Vidyut Ombudsman for justice. They prayed for erection of a new transformer in Chityal region in Mahabubabad Division. \_

4. A notice was issued for hearing the case on 22-03-2014 at Warangal, directing the respondents to submit their written submissions, if any. The respondent DE submitted on 10-03-2014 that the AE, Operation, Chinavangara had prepared and submitted an estimate on 31-01-2013 and that the same was sanctioned by the DE on 24-03-2013; that accordingly the respondent AE took up the work and erected the 25 kVA DTr and completed the work on 28-07-2013 and solved the low voltage problem. He enclosed copies of estimate sanctioned, the work completion report, and the sanction order

released by the DE.

5. The authorised representative of the appellants was present at the time of hearing and confirmed that the DTr was since erected and that there is no low voltage problem now. Further, he stated that he is withdrawing the appeal in view of the work completion. In view of the deposition made by the authorised representative of the appellant, the appeal is disposed of as withdrawn.

This order is corrected and signed on this 28<sup>th</sup> day of March, 2014.

**VIDYUT OMBUDSMAN**

To

1. Smt.J.Kavitha & Others, RC Thanda, Chityal - Village, Thorrur Mandal, Warangal - Dist.
2. The Assistant Engineer, Operation, Rural, Thorrur.
3. The Assistant Divisional Engineer, Operation, Thorrur.
4. The Divisional Engineer, Operation, Mahabubabad.

Copy to:

1. The Chairperson, CGRF, APNPDCL, 'Vidyut Bhavan', Nakkalagutta, Hanamkonda, Warangal - 506 001.
2. The Secretary, APERC, 11-4-660, 5<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Hyderabad-04.